

As a part of our *On Your Side*® promise, Allied Insurance is committed to helping the customers that were adversely affected by the recent storms. We are implementing the following short-term changes to policies and payment plans for customers who have property located in or live in the counties have been declared Disaster Areas by state or federal officials.

**1. Cancellation Fees and Non-renewal Notices**

- As of June 10, 2008 any cancellation or non-renewal notice that was issued to an affected policyholder has been withdrawn.
- No cancellation or non-renewal notices will be issued until August 18, 2008.
- Late fees have been waived for customers who incurred a fee on or after June 10, 2008.
- Late fees for affected policyholders will be suspended until August 18, 2008.

**2. Extension to Policy Provisions and Requirements**

An affected policyholder now has an additional 60 days, from the final date stated in their policy, to perform any act including the following:

- Submit a Claim or Proof of Loss
- Report any Information
- Submit Bills or Payments

Given the circumstances of an individual policyholder, we reserve the right to increase this extension to further assist our policyholders.

**3. Extension to Complete Repairs**

If any repairs cannot be completed within the timeframe stated in the policy, or within the 90-day timeframe for repairs, affected policyholders will have an additional 60 days to complete the repairs.

**4. No Policy Cancellation or Non-Renew**

No affected policies will be cancelled or non-renewed due to the following reasons designated by the Illinois Insurance Division:

- Increase in originally-accepted risk due to the recent storms during the time period
- Geographic location of risk due to the recent storms during the time period

**5. Policy Exceptions Considered**

Exceptions to your policy will be considered if the following items were not met or followed due to the storms:

- Contractual requirements
- Rating and underwriting rules

If you have an insurance-related dispute or issue, the Illinois Insurance Division is available for filing a complaint. The Division's phone number is 1-866-445-5364 Their website is: at <http://www.idfpr.com/doi/Complaints/Complaints.asp>.

Other than the items noted above, policy terms and conditions will not change. Each claim is different and each claim will be inspected and decided on its own individual facts and governing policy language.

**If you have any questions or need further assistance, please contact your Allied Insurance agent or call 800-282-1446.**